

Online Giving FAQ

www.trinityefc.net

Safe and secure

Trinity does not collect or store credit card or bank account information on our server. ServiceU is Trinity's provider and they are certified with the Payment Card Industry (PCI) Data Security Standards (DSS) as a Level 1 Service Provider. ServiceU handles all information for Trinity in their secure environment.

Convenient and flexible

Give when you feel moved to give. Simply visit Trinity's website when it's convenient for you, 24/7, whether the church is open or closed. You choose the amount, frequency and how to distribute your gift (general, missions, building, benevolent, etc.). Make a one-time gift, or set up recurring contributions for consistent giving.

Debit cards, credit cards and e-checks

Multiple payment options are available to meet your needs. Visa and MasterCard are accepted as well as ACH/online checks (e-checks).

Save time

Forgot your checkbook? Set up a recurring gift and leave your checkbook at home. Receipts are sent via e-mail and available online, along with access to other reports. Staff time is also saved. Instead of opening offering envelopes and inputting data, reports can simply be accessed and imported into Trinity's database.

Fees

Trinity's online giving is offered at no cost to you. However, Trinity pays customary fees for this service.

Debit/Credit cards:

- 2.29% of transaction amount, add'l fees may apply for rewards cards, business cards, Visa/MC brand usage, etc.
- \$0.35 per transaction
- \$0.35 per daily batch

E-checks:

- \$0.50 per transaction
- \$0.50 per daily batch

Other online options

If you currently use online banking, you may use Automatic Bill Pay to set up a recurring payment. You decide how to distribute your gift by recording any specific fund designations in the memo line (general, missions, building, benevolent, etc.). Contact your bank for fees. Many offer this service at no cost with certain account types.